

Payment completed. Chips missing.

Use this worksheet to organise a missing in-app purchase. Do not make another purchase to test the first one.

Google Play order ID

Order state: completed / pending / cancelled / not found

Purchase date and local time

Amount, currency and purchased item

Player ID visible when the purchase was made

Current Player ID (if different)

Phone model, Android version and app version

- ☐ Save the receipt and check the correct Google account.
- ☐ Restart the app once; confirm the original Player ID.
- ☐ Crop screenshots: hide addresses, other orders and notifications.
- ☐ Completed order, missing item: contact the developer on the Play listing.
- ☐ Order-state or payment issue: use Google Play Help.

Never share an OTP, UPI PIN, CVV, full card number, bank password or remote-access code. Do not make a “verification payment”.

This is a personal checklist, not a claim form. Teen Patti Gold ID cannot see orders, credit chips or guarantee refunds.

Sources checked: 5 September 2026

Google Play: [In-app purchase help](#) · [Contact the developer](#)

[Full guide and contact-verification steps](#)